

# UNITED MOBILE RV LLC

Professional Mobile RV Repair & Service

Office: (616) 606-5277 | Cell: (248) 632-9536 | unitedmobilerv.com

## SERVICE AGREEMENT

Work Authorization & Liability Waiver

Agreement #: \_\_\_\_\_

### CUSTOMER & VEHICLE INFORMATION

Customer Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Service Location / Address: \_\_\_\_\_

Year / Make / Model: \_\_\_\_\_

VIN / Unit Number: \_\_\_\_\_

Service Date: \_\_\_\_\_

Vehicle Type: Class A / B / C | Travel Trailer | 5th Wheel  
| Van | Skoolie | Other

### DESCRIPTION OF WORK REQUESTED

Describe the issue or service needed:

### SERVICE PRICING SCHEDULE

| SERVICE ITEM                      | RATE           | NOTES                                                        |
|-----------------------------------|----------------|--------------------------------------------------------------|
| Service Call / Initial Diagnostic | \$150.00       | Applied toward repair total when service is completed        |
| Travel Fee (0–30 mi)              | \$75.00 flat   | Flat rate within 30 miles of technician base.                |
| Travel Fee (30+ mi)               | \$1.50 / mile  | Per mile beyond 30-mile radius. Confirmed before arrival.    |
| Labor                             | Quoted per job | Customer approves before work begins.                        |
| Parts & Materials                 | Quoted per job | Noted on the final invoice. Customer authorization required. |

Accepted Payment: Cash | CashApp | Major Credit / Debit Cards — Payment required at time of service.

## TERMS, CONDITIONS & LIABILITY WAIVER

Please read carefully. This is a legally binding agreement upon signature by both parties.

- 1. Authorization to Perform Work** — By signing, the customer confirms they are the legal owner of, or have full authority to authorize service on, the described vehicle, and authorizes United Mobile RV LLC to perform the requested and additionally approved work.
- 2. Payment Terms** — A deposit is required prior to the start of any service. The remaining balance is due in full upon completion. No payment plans, deferred payment, or financing of any kind. Accepted methods: Cash, Square, and major credit/debit cards. Non-payment may result in collections or small claims action.
- 3. Diagnostic Fee** — A \$150.00 diagnostic fee is due at time of service. If the customer proceeds with repair, this fee is applied toward the total invoice. If the customer declines repair, the diagnostic fee is non-refundable.
- 4. Pre-Existing Conditions** — United Mobile RV LLC is not responsible for any damage, defects, wear, or deterioration present before the technician's arrival. Vehicle condition is documented upon arrival. Any pre-existing issues discovered will be communicated to the customer immediately and are not the responsibility of United Mobile RV LLC.
- 5. Scope of Work & Additional Repairs** — All work beyond the original scope requires customer approval before proceeding. If additional issues are discovered, the technician will stop, inform the customer, and obtain authorization before continuing. No unauthorized repairs will be performed.
- 6. Estimates & Final Charges** — Estimates are good-faith approximations only. Final charges are based on actual time and materials. Customers will be notified before any material deviation from the original estimate.
- 7. Parts, Materials & Warranty** — Installed parts are warranted per manufacturer terms. Warranty excludes misuse, neglect, accident, or pre-existing conditions. Customer-supplied parts carry no labor warranty.
- 8. Limitation of Liability** — United Mobile RV LLC's liability is limited to the amount paid for services performed. Not liable for incidental, consequential, indirect, or punitive damages, or personal property left in the vehicle during service.
- 9. Release & Hold Harmless** — To the fullest extent permitted by law, the customer releases and holds harmless United Mobile RV LLC, its owner and representatives from all claims arising from services under this agreement, except in cases of gross negligence or willful misconduct.
- 10. Governing Law & Severability** — This agreement is governed by the laws of the state in which service is performed. If any provision is unenforceable, all remaining provisions remain in effect. This agreement supersedes all prior verbal or written representations.

## AUTHORIZATION & SIGNATURE

By signing, I confirm I have read and understand this agreement, I am authorized to approve service on this vehicle, I agree to all pricing and terms herein, and I acknowledge this is legally binding.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Customer Printed Name

\_\_\_\_\_  
Technician / United Mobile RV LLC

## FOR TECHNICIAN USE ONLY

Pre-Existing Conditions Noted: \_\_\_\_\_

Work Order / Invoice #: \_\_\_\_\_

Total Amount Due: \$ \_\_\_\_\_