

UNITED MOBILE RV LLC

Mobile RV & Trailer Service
(616) 606-5277 | unitedmobilerv.com

CANCELLATION & NO-SHOW POLICY

ID #900175457

United Mobile RV LLC is a mobile service operation. Each appointment represents reserved time, travel, and preparation on your behalf. This policy exists to protect that commitment for both parties.

POLICY TERMS

1. Advance Cancellation

Cancellations made at least 24 hours before the scheduled appointment will not be charged. You may reschedule at no penalty.

2. Late Cancellation

Cancellations made less than 24 hours before the scheduled appointment will be charged a \$75 late cancellation fee. This covers reserved travel time and scheduling loss.

3. No-Show

If the technician arrives at the scheduled location and is unable to access the vehicle or reach the customer, the appointment is considered a no-show. A \$75 trip fee plus applicable mileage charges will be billed and must be paid before a new appointment is scheduled.

4. Same-Day Cancellation

Cancellations made on the day of service after the technician has departed will be treated as a no-show and billed accordingly.

5. Emergency Exceptions

Genuine emergencies are handled at the discretion of United Mobile RV LLC. Contact us as early as possible and we will work with you to reschedule at no charge.

6. Repeat Cancellations

Customers with two or more cancellations or no-shows may be required to prepay a deposit before future appointments are confirmed.

7. How to Cancel

To cancel or reschedule, call or text (616) 606-5277 or message via WhatsApp. Cancellations are not considered confirmed until acknowledged by United Mobile RV LLC.

APPOINTMENT INFORMATION

Customer Name:	_____	Phone:	_____
Appointment Date:	_____	Appointment Time:	_____
Service Location:	_____	Service Type:	_____

CUSTOMER ACKNOWLEDGMENT

By signing below, the customer confirms they have read, understood, and agree to the cancellation and no-show policy of United Mobile RV LLC.

Customer Signature:	_____	Date:	_____
Printed Name:	_____	Technician:	_____